

Opening Hours

**Monday - Friday
8am – 6.30pm**

Advocacy & Interpreting Service

We are a free and confidential service for anyone requiring additional support to access healthcare through one of our partner GP practices plus a small group of additional organisations in Tower Hamlets and Waltham Forest.

We operate an on-demand telephone service for Bengali/Sylheti, Somali, Spanish, Turkish, Chinese, Vietnamese, Arabic languages. To access this service, dial: 020 4526 8323.

We also use Newham Language Shop (NLS) for languages we do not employ in-house and during out of hours. Practices can access NLS, dial: 0203 3768185 and you must have an Access Code.

Use of Newham Language Shop for Bengali/Sylheti between 9am - 5pm is not allowed as the service has sufficient in-house capacity.

British Sign Language (BSL) support can be requested through our Electronic Booking system – ‘Interpreter Intelligence’ or a BSL user can send a text to: 07803 406833 or email: thgpcg.ais@nhs.net